

2010 Escape from Alcatraz Triathlon Refund and Deferral Policy:

Participants will be eligible for a refund or deferral option due to medical problems or family emergencies only. Anyone wishing to request a refund or deferral must do so in writing with a clear explanation of the cause and must include supporting documents such as doctor or bereavement notices, or similar.

OPTION 1: REFUND

Those eligible for refund will receive 50% of their entry fee (not including any processing fees). Those with extreme cases will be eligible for a full refund and will be determined on a case-by-case basis. Refunds will be credited back to the credit card used during the online registration process.

OPTION 2: DEFERRAL

Those eligible for deferral agree to forfeit their 2010 entry fee for a guaranteed spot in the 2011 Escape from Alcatraz Triathlon and will be required to pay 2011 entry fees in full at the time of registration in 2011.

The option to request a refund or deferral will be available until April 10, 2010. Anyone requesting to withdraw from the race due to medical problems or family emergency after this time will be available to extreme cases only and accepted on a case-by-case basis.

Refund or deferral requests can be sent to:

IMG/Escape from Alcatraz Triathlon
2049 Century Park East, Suite 4100
Los Angeles, CA 90067
ATTN: EFAT Withdrawal

OR

Fax to: 424-653-1914
ATTN: EFAT Withdrawal